



Product Safety Recall



Gas Safety Recall

Rinnai

Gas Storage Water Heater

Which models are affected?

Rinnai gas storage water heaters with model code GHF4135N and a Production Code within the following ranges:

RLN135WPA 221121 **257** to RLN135WPA 221121 **456** and
RLN135WPA 221212 **457** to RLN135WPA 221212 **506**

No other Rinnai products, including electric storage water heaters, are affected.

Where can I find the Model Code and Production Code?

Both are shown on the data-label on the left hand side panel (see **red arrow** on the left). If you are unsure visit gasstoragecheck.rinnai.com.au or call on 1300 364 559.

What is the Hazard?

An internal gas connection may not be adequately secured. This may cause a small internal gas leak during operation which will stop the water heater operating and leave it in a safe condition. However, any subsequent attempts by consumers at re-lighting the burner in accordance with the instructions may result in a flame flash extending beyond the boundary of the access door which presents a risk of injury.

What should I do?

If your water heater is affected, visit gasstoragecheck.rinnai.com.au or call Rinnai on 1300 364 559 to arrange for an authorised service technician to conduct a free in-home check on your water heater. If your water heater is operating normally, there is no internal gas leak and you can continue to safely use it until the technician visits you. If your water heater stops operating you must not attempt to re-light the burner until the technician has completed the check.

For further details visit gasstoragecheck.rinnai.com.au or call 1300 364 559.

See productsafety.gov.au for
Australian product recall information